



JOB DESCRIPTION

HLO/Steward

Job Purpose

As an integral member of the COTA team, you must contribute to the provision of quality catering service and heli-deck service adhering to health and safety guidelines at all times.

Main duties/tasks

- By utilizing resources available, work as effectively and efficiently as possible to ensure the service is provided to the agreed standards
- Maintain accommodation areas in a clean and sanitary condition at all times
- Cleaning, buffering, hovering, sweeping and washing floors, walls and ceilings to be carried out in accordance with company procedures and safe systems of work to the contract specified standard, and recorded in the cleaning schedules
- Ensure all laundry is done to clients satisfaction and contract specification
- Ensure chemical store is kept clean and tidy
- Accompany supervisor on daily and weekly inspections of areas of your responsibility
- Maintain cleanliness of all catering equipment
- Ensure kitchen and all its equipment are maintained in a clean and hygienic manner
- Ensure mess is kept clean at all times
- Assist in the preparation and serving of meals
- Ensure adequate supplies of cutlery and crockery are available throughout service times
- Ensure adequate supplies of galley equipment are available to chefs
- Manage the pot wash area
- Assist in unloading containers
- Ensure deep cleaning programme is in place and adhere to it
- Notify line supervisor of any defects or maintenance requirements within areas of responsibility
- Ensure all duties and responsibilities are undertaken in full compliance of the Health and Safety at Work Act
- Report all accidents and injuries
- Report any incident of fire, loss, damage, unfit food, and other irregularities and take such action as may be appropriate
- Embrace industry training and development and culture by
 - Attending Client and Company training courses as deemed necessary
 - Fully support and participate in all Client and Company safety initiatives

- All training initiatives which are identified are delivered to maintain the existing safe working practices and environment
- Waste segregation in accommodation areas
- Carry out all logistic requirements in accordance with clients procedures
- Maintain all log books and paperwork
- Carry out additional duties and any other tasks within your competency, such as the unloading of containers, which form part of the company service to the customer, as requested by the manager

Additional Information

Responsibility for the work of others

- Train new HDA's in all fire-fighting equipment, refuelling systems, safe working procedures and manual handling procedures
- Train deputy HLO's in all procedures
- Manage the Administration Regulations for post
- Ensure others are working to prevent Fire, Explosion and Emergency Response
- Health and Safety, and hygiene standards
- SSOW

Responsibility for machinery/equipment/materials/consumables

- Ensure correct use, safe operations and keeping clean and hygienic
- Basic maintenance and preparation for use
- Knowledge and competency in the use of cleaning materials and chemicals as approved under COSHH regulations ensuring, at all times, that all chemicals are stored correctly according to COSHH regulations
- Working knowledge of Company/Client Safety Management Policy
- SSOW and COSHH
- Responsible for daily fuel checks in accordance with CAA regulations
- Maintain daily, weekly and monthly records as per CAP 437
- Monthly fuel uplifts/stock take

Decision making

- Participate in periodical inspections and contribute to the process of identifying and implementing improvements
- Identify personal training needs for post
- Take personal responsibility for closing identified development gaps and future requirements
- Personal competencies are known, understood, adhered to and updated on an ongoing basis
- Ensure the personal working hygiene standards meet both the company and statutory requirements
- Responsible for safe operation of all helicopter movements

Communication/Contact with others

- Communicate with colleagues and supervisors with regard to routine information
- Communicate with clients with regard to routine information
- Report any customer complaints immediately and take the necessary action if appropriate
- Contact through GMDSS and CAA Approved radio telephony talking to aircraft

Experience/Qualifications

- GMDSS / CAA Certification
- Client Systems Training
- HLO Certificate
- H D A
- Two years offshore experience
- Basic hygiene certificate